

**CHILTERN DISTRICT COUNCIL
LICENSING AND REGULATION COMMITTEE - 24th NOVEMBER 2011**

Background Papers, if any, are specified at the end of the Report

LEAN THINKING PRESENTATION

Contact Officer: Martin Holt 01494 732055

RECOMMENDATIONS

To note the efficiencies made to reduce costs and improve customer service in Licensing.

Background

- 1 Officers will provide a short presentation on how they have transformed some aspects of Licensing administration, enabling both cost reductions and improved customer service.

Background Papers: None
